

FOR IMMEDIATE RELEASE

Withdrawal of the Joint Report mobile application

Montreal, May 25, 2023 — The Groupement des assureurs automobiles (GAA) has announced that it will be withdrawing the Joint Report application from the App Store and Google Play platforms, as it no longer meets consumers' needs.

The application was designed to simplify claims settlement through a mobile-friendly tool. Seven years later, the GAA has noted that few claims are made using the application and that policyholders use the tools and means of communication provided by their insurer. Many still call in to report accidents and open claims.

A streamlined solution

The GAA will soon be replacing the application with a simple and easy-to-use web-based tool. The printed version of the Joint Report is still available, free of charge. Consumers can order it on the infoassurance website.

The GAA wishes to remind motorists that should an accident occur, they are required to provide their information to the other party involved in the accident using the format of their choice.

They only need to provide their name and address, their driver's licence number, the name and address of the vehicle's owner, as indicated on the registration certificate, their insurer's contact information and their insurance policy number, the licence plate number and the make, model and year of the vehicle.

Insurance Information Centre

Insurance Information Centre agents are there to answer consumers' concerns and questions about insurance, particularly following a car accident.

Montréal: 514-288-4321

Elsewhere in Quebec: 1-877-288-4321

centreinfo@infoassurance.ca

About Groupement des assureurs automobiles

Groupement des assureurs automobiles' mission is to guarantee access to automobile insurance and to simplify the settlement of claims. For more information: gaa.qc.ca

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